

KINDRED HEARTS

POST-ADOPTION SERVICES

2665 Bechelli Lane | Redding, CA 96002
www.kindredheartsprogram.com
530.394.3054

JOB TITLE: Wraparound Parent Partner

Full-Time Hourly: \$20-\$25/hr

Benefits include: Medical, dental & vision insurance, Prestige Urgent Care Membership, Wellness Care Plan, Retirement Package, Cell Phone Reimbursement, Mileage Reimbursement

PURPOSE OF THE POSITION:

The Parent Partner plays a critical role in providing hands-on, peer support to parents and caregivers of youth receiving services through the Wraparound program. As a parent with lived experience navigating child-serving systems (such as child welfare, juvenile probation, and mental health services), the Parent Partner offers empathetic, non-judgmental guidance and advocacy to families. Peer support is provided in individual or group settings, in homes, at the agency, or within the community. The Parent Partner helps families understand the Wraparound process, shares their own experiences to build trust and hope, and ensures that the family's voice, choice, and culture are respected and incorporated into all service plans.

This position involves a combination of office work and community engagement. Occasional evening and weekend work may be required. After hours on-call rotation is expected in this role.

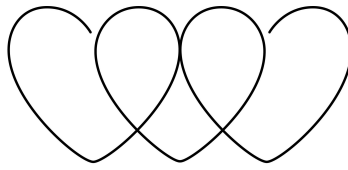
Reports to Peer Support Supervisor.

MINIMUM QUALIFICATIONS:

1. Lived Experience:
 - 1.1. Must have personal experience navigating child-serving systems (e.g., mental health, child welfare, probation, special education).
 2. Advocacy & Support:
 - 2.1. Must have experience providing peer support to families with children who have emotional or behavioral challenges.
 3. Other Requirements:
 - 3.1. Valid unrestricted driver's license, reliable transportation, and vehicle insurance.
 - 3.2. Ability to work flexible hours, including evenings and weekends.
 - 3.3. Must pass a Department of Justice/Fingerprint and Child Abuse Index clearance.
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KEY RESPONSIBILITIES:

1. Family Support & Engagement
 - 1.1. Peer-to-Peer Support: Provide individualized peer support to parents and caregivers, helping them navigate systems and advocate for themselves.
 - 1.2. Wraparound Education: Educate families about the Wraparound program's history, process, and goals, ensuring they understand how to actively participate in their care.
 - 1.3. Cultural Sensitivity: Ensure the family's culture, beliefs, and values are respected and integrated into the service planning process.



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- 1.4. Story Sharing: Strategically share parts of the Parent Partner's own experience to inspire hope and build trust with families facing similar challenges.
 - 1.5. Parent Preparation: Help parents prepare for meetings and decisions, ensuring they are empowered to advocate for their child and family.
 2. Team Collaboration & Advocacy
 - 2.1. Family Team Meetings: Participate in family team meetings, ensuring the parent's voice is heard and respected. Advocate for the inclusion of family strengths and preferences in service plans.
 - 2.2. Crisis Support: Offer immediate support and intervention during crises, using personal experiences to guide families through challenging situations.
 - 2.3. Resource Connection: Connect families to appropriate community resources, supporting them in accessing services and ensuring smooth transitions after formal services end.
 3. Supervision & Documentation
 - 3.1. Collaborative Planning: Work with the Peer Support Supervisor to review family progress and adjust peer support strategies based on evolving family needs.
 - 3.2. Accurate Documentation: Maintain accurate records of services provided, including family progress and outcomes, in accordance with agency policies.
 - 3.3. Quality Improvement: Participate in evaluations and quality improvement activities to enhance Wraparound service delivery.
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SKILLS & COMPETENCIES:

1. Empathy & Non-Judgmental Attitude: Demonstrates empathy and acceptance, offering support without judgment.
2. Advocacy Skills: Able to advocate for families within systems and ensure their voice is heard and respected.
3. Cultural Humility: Practices cultural humility, respecting diversity, equity, and inclusion in all interactions.
4. Effective Communication: Capable of simplifying complex information and translating professional terms into accessible language for families.
5. Crisis Management: Skilled in providing peer support during crises, guiding families through challenges with practical and emotional support.
6. Lived Experience: Comfortable sharing relevant personal experiences to inspire and support families navigating similar challenges.
7. Team Collaboration: Works well within multidisciplinary teams to support families and contribute to service planning.